

Pupil Name: _____

Parent Satisfaction Questionnaire

We are constantly seeking to improve Woodlane as a school. Your views and suggestions are valued. Please read each statement carefully and circle the number that best reflects your feelings towards the statement. Please return completed form to school.

- 1 = Absolutely Agree**
- 2 = Agree**
- 3 = Disagree**
- 4 = Completely Disagree**

	Score
1. The school has a calm and positive atmosphere	1 2 3 4
2. The school provides a relevant curriculum for my child	1 2 3 4
3. The school has sufficiently high expectations of my child	1 2 3 4
4. School trips and visits are worthwhile experiences	1 2 3 4
5. My child enjoys the activities organised for break and lunch times	1 2 3 4
6. The school runs a useful breakfast club	1 2 3 4
7. The school provides a healthy and mixed menu for school dinners	1 2 3 4
8. I feel welcome when I visit the school	1 2 3 4
9. When I contact the school the staff are helpful and approachable	1 2 3 4
10. My child's annual review is a useful meeting	1 2 3 4
11. The annual parents' evening is helpful, providing me with useful information about my child's progress	1 2 3 4
12. My child benefits from the positive behaviour policy and enjoys getting merits	1 2 3 4
13. The school deals well with complaints and problems	1 2 3 4
14. The school encourages good attendance	1 2 3 4
15. I am aware that the school has a Governing Body, which has overall responsibility for the school	1 2 3 4

16. The school helps prepare pupils for an independent life **1 2 3 4**
17. The school engages well with parents/carers **1 2 3 4**
18. My child receives relevant and regular homework **1 2 3 4**
19. The school site is safe **1 2 3 4**
20. The school's website is a useful resource **1 2 3 4**
21. My child was helped to settle in well when he/she first started at the school **1 2 3 4**
22. I would recommend the school to another parent of a child with special needs **1 2 3 4**
23. I believe that Woodlane is an excellent school **1 2 3 4**
24. What aspects of school do you most value?

25. What should we do as a school to improve the quality of education for your child?

**Thank you for taking the time to respond to this questionnaire.
Your responses will help us to improve the educational provision in the school.**

Parent Questionnaire Statistical Summary – Data collected in March and July 2022

Total return 25 = 23% of school population

Question	1	2	3	4
1 The school has a calm and positive atmosphere	68%	28%	4%	0%
2 The school provides a relevant curriculum for my child	68%	28%	4%	0%
3 The school has sufficiently high expectations of my child	48%	52%	0%	0%
4 School trips and visits are worthwhile experiences	68%	24%	4%	4%
5 My child enjoys the activities organised for break and lunch times	43.48%	47.83%	4.35%	4.35%
6 The school runs a useful breakfast club	68.42%	31.58%	0%	0%
7 The school provides a healthy and mixed menu for school dinners	43.48%	47.83%	0%	8.7%
8 I feel welcome when I visit the school	73.91%	26.09%	0%	0%
9 When I contact the school the staff are helpful and approachable	76%	24%	0%	0%
10 My child's annual review is a useful meeting	76%	16%	8%	0%
11 The annual parents' evening is helpful, providing me with useful information about my child's progress	75%	16.67%	4.17%	4.17%
12 My child benefits from the positive behaviour policy and enjoys getting merits	70.83%	20.83%	8.33%	0%
13 The school deals well with complaints and problems	77.27%	13.64%	4.55%	4.55%
14 The school encourages good attendance	88%	12%	0%	0%
15 I am aware that the school has a Governing Body, which has overall responsibility for the school	62.5%	29.17%	8.33%	0%
16 The school helps prepare pupils for an independent life	62.5%	33.33%	4.17%	0%
17 The school engages well with parents/carers	44%	52%	4%	0%
18 My child receives relevant and regular homework	48%	44%	4%	4%
19 The school site is safe	70.83%	25%	4.17%	0%
20 The school's website is a useful resource	45.83%	50%	4.17%	0%
21 My child was helped to settle in well when he/she first started at the school	72%	28%	0%	0%

22 I would recommend the school to another parent of a child with special needs	84%	4%	12%	0%
23 I believe that Woodlane is an excellent school	84%	8%	8%	0%
Totals	66%	29%	4%	1%

***Where parent/carers have not responded to the question (N/A) they have been excluded from the results for that particular question.**

Question 24 – What aspects of the school do you most value?

Examples of comments made:

*“We love Woodlane and **** (now entering year 9) has thrived since he joined the school two years ago. The school wants **** to achieve and encourages him to do so, celebrating his achievements. The staff are always very helpful, engaged and supportive. The online parents’ evenings are great; far easier for working parents than visiting the school. Please keep doing them. Thank you for everything you do for ****. He is better, and his life chances and choices are hugely improved, because of the care, love and effort everyone at Woodlane puts into him. We are really grateful.”*

“Lovely school, calm settings and very supportive and friendly staff. My son loves going to school. All teachers are very supportive to both of us.”

*“Truly lovely staff, safe, supportive environment for my child. **** has been really happy at Woodlane this year. Huge thank you.”*

*“The school is very supportive. And feel very welcome all the time. The staff are lovely. I’m very grateful for all the support towards my ****.”*

“Woodlane HS is a small school that takes care of the students. The teachers and TAs get to know the children and know how to best support them. I trust the staff with my son and I trust their advice and opinion.”

Summary of comments:

- Staff x 12
- All/great in general/love the school x 11
- Welcoming x 6
- Curriculum/type of education/learning x 5
- Caring and nurturing x 2
- Listen well/overcome problems x 2
- Behaviour/policy/calm x 1
- Safety x 1
- Attendance and uniform x 1
- Travel training x 1
- Small school x 1
- Clubs x 1

Question 25 – What should we do to improve the quality of education for your child?

Examples of comments made:

“Better communication about the current curriculum (what they are focusing on during the term) so we can help our children with their homework better or just have a conversation about their school day. Love the field trips, always so interesting, educational, fun and safe.”

“I am very happy with the quality of education for my child. Thank you all.”

“Have parents’ evening earlier in the term so we parents can support our children more.”

Summary of comments:

- Nothing needs to be improved/personally happy x 2
- Parents’ evening more often/earlier in the term/one to one x 3
- Keep parents’ evening online x 2
- More information about curriculum shared with parents x 2
- Homework x 1
- Lots of IT x 1
- More trips/activities x 1
- Staff x 1
- Behaviour x 1
- Fun activities x 1
- More challenge x 1
- More information on home-school report x 1
- More music x 1

Summary of parents/carers who answered each question:

It should be noted that our response rate was approximately 50% lower than usual (the data was collected online for the first time).

- An average of 95% agreed/strongly agreed with the questions, 2 parents consistently disagreed.
- 96% of parents feel the school has a calm and positive atmosphere (1 parent disagreed).
- 96% parents feel the school provides a relevant curriculum for their child (1 parent disagreed).
- 100% of parents feel the school has sufficiently high expectations of their child.
- 92% of parents feel school trips and visits are worthwhile experiences (2 parents disagreed/strongly disagreed).
- 91% of parents feel their child enjoys the activities organised for break and lunch times (2 parents disagreed/strongly disagreed).
- 100% of parents feel the school runs a useful breakfast club.
- 91% of parents feel the school provides a healthy and mixed menu for school dinners (2 parents strongly disagreed).
- 100% of parents feel welcome when they visit the school.
- 100% of parents feel when they contact the school, the staff are helpful and approachable.
- 92% of parents feel their child’s annual review is a useful meeting (2 parents disagree).
- 92% of parents feel the annual parents’ evening is helpful, providing them with useful information about their child’s progress (2 parents disagree/strongly disagree).

- 92% of parents feel their child benefits from the positive behaviour policy and enjoys getting merits (2 parents disagree).
- 91% of parents feel the school deals well with complaints and problems (2 parents disagree/strongly disagree).
- 100% of parents feel the school encourages good attendance.
- 92% of parents are aware that the school has a Governing Body, which has overall responsibility for the school (2 parents disagree).
- 96% of parents feel the school helps prepare pupils for an independent life (1 parent disagrees).
- 96% of parents feel the school engages well with parents/carers (1 parent disagrees).
- 92% of parents feel their child receives relevant and regular homework (2 parents disagree/strongly disagree).
- 96% of parents feel the school site is safe (1 parent disagrees).
- 96% of parents feel the school's website is a useful resource (1 parent disagrees).
- 100% of parents feel their child was helped to settle in well when he/she first started at the school.
- 88% of parents would recommend the school to another parent of a child with special needs (3 parents disagreed. 1 parent who disagreed, agreed with every other question, therefore, this may be an error).
- 92% of parents believe that Woodlane is an excellent school (2 parents disagreed)

Action:

- Request completion of questionnaire at parents' evening to increase responses.
- Introduce break and lunch time curriculum.
- Invite governors to school events to meet parents.
- Continue efforts to support 2 x dissatisfied parents, improving satisfaction in specific areas.
- Lead Practitioner to hold Annual Review for 2 x dissatisfied parents in this area.
- Advise parents that 'Curriculum Maps' are available on the school website, which can be found under each subject's curriculum area – *these provide detailed information which outlines what the pupils are learning and when.*
- Introduce changes to parents' evening:
 - Offer in person and virtual appointments
 - Provide progress information on a termly basis
 - Increase the number of parents' evenings
 - Ensure a parents' evening is earlier in the year
- Continue to offer a range of extra-curricular visits throughout the entire year, focus on subject areas where less visits are offered.
- Ensure homework is offered consistency across all subjects, using the same format.
- Upload questionnaire results to school website, send newsfeed summary of results.
- Reflect statistics in school self-evaluation/ include relevant targets and action in school improvement plan.